



## EMPIRE INDUSTRIES FIRECLAY WARRANTY

Warranty:

10 years on fading/staining

1 year on manufacturer defects

EMPIRE INDUSTRIES will provide free of charge, at its options, replacement part(s) or product (or a comparable alternative product) to replace those which have proven defective in materials or workmanship.

EMPIRE INDUSTRIES will not assume liability for labor expended, freight cost or damages accruing from the use of the material purchased from us. If material is defective, the limit of damage is the price of the defective material. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to EMPIRE INDUSTRIES for all warranty claims. The warranty is not transferable and is extended solely to the original purchaser of the product.

Damage Or Loss: Delivery to the carrier constitutes delivery to customer. Any claim for loss or damage in transit should be made promptly by the customer to the carrier. Our responsibility ceases when the goods are delivered in good condition to the carrier.

Warranty Exclusion: This warranty is for normal domestic use only and excludes defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage, or improper installation. The warranty does not apply to the replacement of components where damage is caused by normal wear and tear. As a special note, avoid all cleaning products that contain ammonia, bleach, and alcohol. They may damage the finish.

General Disclaimer: EMPIRE INDUSTRIES does not have field service technicians. We are a sales and marketing company only. Due to liability issues, Sales Representatives do not perform in-home service. Product that is handmade and is within tolerance of published dimensions will not be considered for return. Most are designed with little graduation, and standing water is normal. Standing water is not a reason for return. All warranties other than the Express Warranty herein contained, including but not limited to any implied warranty of merchantability or fitness for a particular purpose, are limited in duration to the applicable warranty period set forth above. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.