

SIRONA HEMLOCK INFRARED SAUNA OWNER'S MANUAL



SA7008

3-Person with 8 Carbon Heaters



SA7009

4-Person with 9 Carbon Heaters

Please Do Not Hesitate to
Contact Our Consumer Hotline
at 800-759-0977
with Any Questions That May
Arise During Assembly or
Use of This Product!

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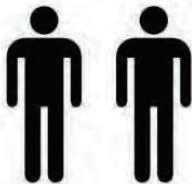
If you would like a French version of this manual, please contact our Customer Service Department at 800-759-0977 or custserv@splashnetxpress.com

Si vous voulez une version française d'un manuel, s'il vous plaît contacter notre service à la clientèle au 800-759-0977 ou custserv@splashnetxpress.com

*The information contained in this manual is subject to change without notice.
Les informations contenues dans ce manuel peuvent être modifiées sans préavis.*

ASSEMBLY TIPS & WARNINGS

- Before you begin, read all assembly instructions and safety warnings carefully.
- This sauna requires at least 2 adults to complete assembly.



- Remove all of the contents from boxes and verify that you have all of the parts shown on the Parts Identifier before you begin assembly. *Note: Some parts may be pre-installed or pre-assembled.*
- This manual is used for the assembly of several sauna models; therefore, some figures or drawings may not look exactly like your product.
- Cover the sauna floor during assembly to avoid staining the unfinished wood surface.
- Retain this Owner's Manual for future reference.

ELECTRICAL REQUIREMENTS

- We recommend consulting a licensed electrician and checking local ordinances before installing ANY sauna.
- These saunas require a 20 amp receptacle and a 20 amp circuit breaker. *Note: Electrical modifications may be required to accommodate 20 amp power.*






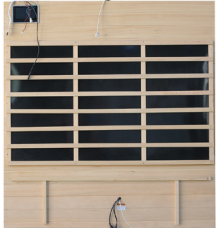
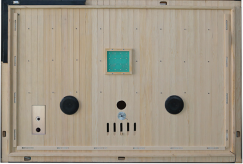
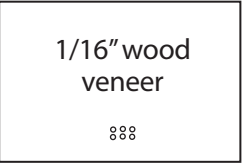










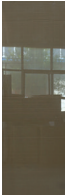

- Refer to the serial plate on the back of the sauna for complete electrical specifications.
- ***These saunas requires a dedicated circuit - No other appliances should share the same outlet with the sauna.***

CHOOSING A LOCATION

- This sauna should only be placed INDOORS on a dry, level surface.
- There should be a minimum of 5 inches clearance between the sauna and any wall.
- Make sure the main power cord will reach the outlet and remains easy to access.
- The sauna should only be used in a dry location as moisture will damage the wood and electrical components.
- Keep the sauna away from any potential hazards including water sources, flammable objects and combustible materials.

PARTS IDENTIFIER (NOT TO SCALE)

Illustrations Not to Scale

 <p>1 FRONT GLASS DOOR</p>	 <p>2 RIGHT SIDE PANEL</p>	 <p>3 FRONT RIGHT PANEL</p>	 <p>4 BACK PANEL</p>	 <p>5 LEFT SIDE PANEL</p>
 <p>6 ROOF</p>	 <p>7 1/16" wood veneer ROOF COVER</p>	 <p>8 FLOOR</p>	 <p>9 FLOOR HEATER COVER</p>	 <p>10 BENCH SEAT</p>
 <p>11 BENCH SUPPORT HEATER PANEL</p>	 <p>12 DOOR HANDLE</p>	 <p>13 TOWEL HOOK</p>	 <p>14 BACKREST</p>	 <p>15 Pre-installed CONTROL PANEL</p>
 <p>16 Pre-installed MOOD LIGHTING</p>	 <p>17 MOOD LIGHTING REMOTE</p>	 <p>18 OXYGEN IONIZER</p>	 <p>19 Individual pc breakdown on Pg. 16 HARDWARE</p>	 <p>20 SIDE WALL GLASS PANEL</p>
<p>ADDITIONAL EQUIPMENT REQUIRED:</p>  <p>PHILLIPS HEAD SCREWDRIVER</p>	<p>ADDITIONAL EQUIPMENT REQUIRED:</p>  <p>STEP LADDER</p>	<p>If you are experiencing issues with your sauna or need replacement parts, please have the following information available when calling Customer Service at 800-759-0977:</p> <ul style="list-style-type: none"> • Date & Proof of Purchase • Model/SKU number • Image of the metal plate mounted on back of sauna by plug • Quality images of issue/concern (preferably in PDF format) • Clear description of the issue 		

The parts identified above, unless otherwise indicated, are the main components used for assembly.

Other pre-assembled parts are listed on PAGE 15 & 16.

Refer to REPLACEMENT PARTS (PAGES 15 & 16) to determine the correct part number when ordering replacements.

ASSEMBLY INSTRUCTIONS

1. Begin assembly by determining an appropriate location for your sauna – see ASSEMBLY TIPS & WARNINGS for details. Place the FLOOR PANEL on the floor in this location.



2. Place the RIGHT SIDE WALL PANEL on the FLOOR PANEL, lining up the SIDE PANEL against the floor trim piece on the backside of the FLOOR.

NOTE: Oxygen Ionizer will be installed in later Step 14

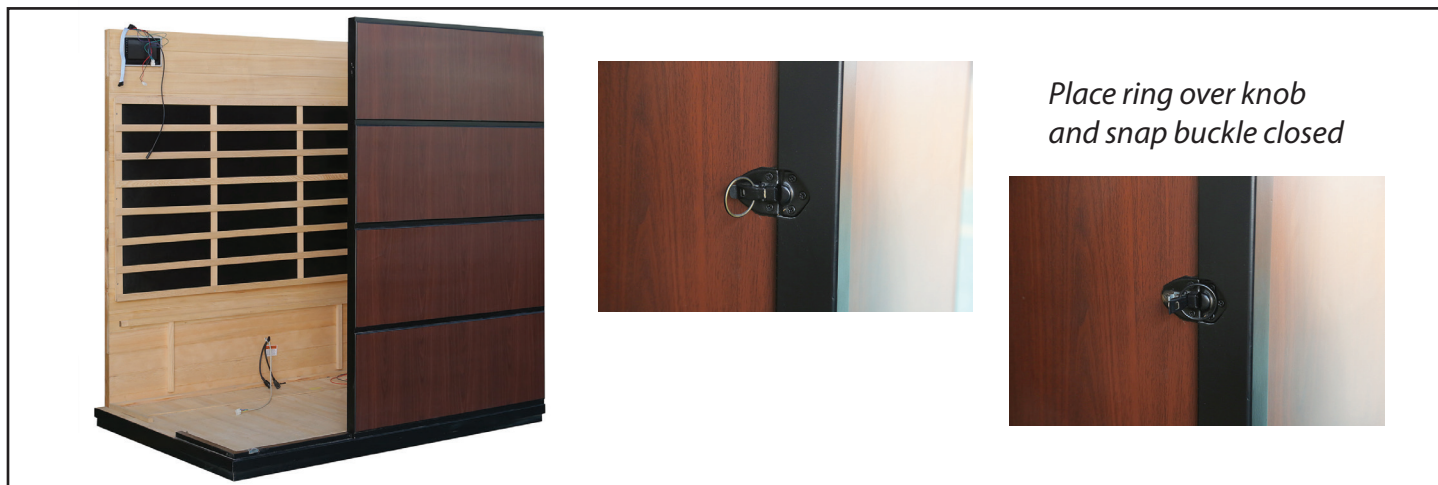


3. Place the FRONT RIGHT WALL PANEL on the FLOOR in the same manner and insert the INNER WALL CONNECTORS on the side into the three corresponding holes on the RIGHT SIDE PANEL, then push down to lock panels together.



ASSEMBLY INSTRUCTIONS (CONT.)

4. Place the BACK WALL PANEL on the FLOOR as shown and make sure it fits snugly against the RIGHT SIDE WALL PANEL with wall fitting into groove and trim overlapping wall, then engage buckles.



5. Place the LEFT SIDE WALL PANEL on the FLOOR in the same manner and buckle it to the BACK WALL PANEL.



6. Place the FLOOR HEATER COVER on the FLOOR PANEL. Once heater wires are connected and BENCH SUPPORT is installed, use six 1-1/2" (40mm) SCREWS to attach HEATER COVER to FLOOR.



ASSEMBLY INSTRUCTIONS (CONT.)

7. Install the BENCH SUPPORT HEATER PANEL between side walls by sliding into two trim pieces on each wall.

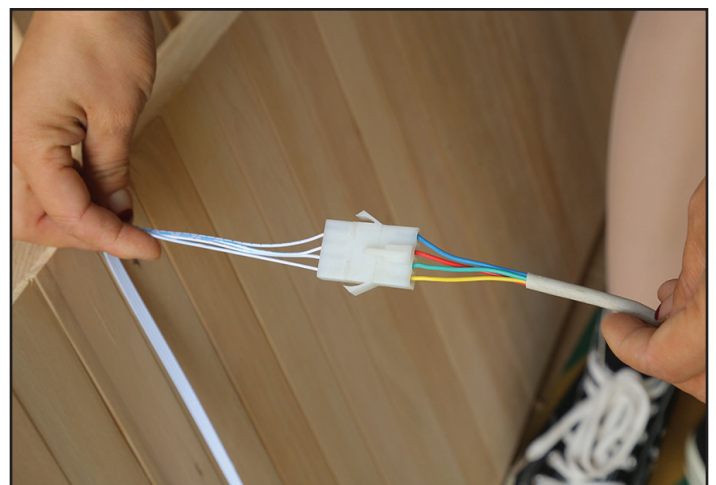
NOTE: there will be a notch in bottom of BENCH SUPPORT to run black plug from FLOOR HEATER through (see below), so it's not pinched. There will also be one on top for white MOOD LIGHTING wire.



8. Connect the black floor heater plug and bench heater plug snugly into the black plugs from BACK WALL PANEL.

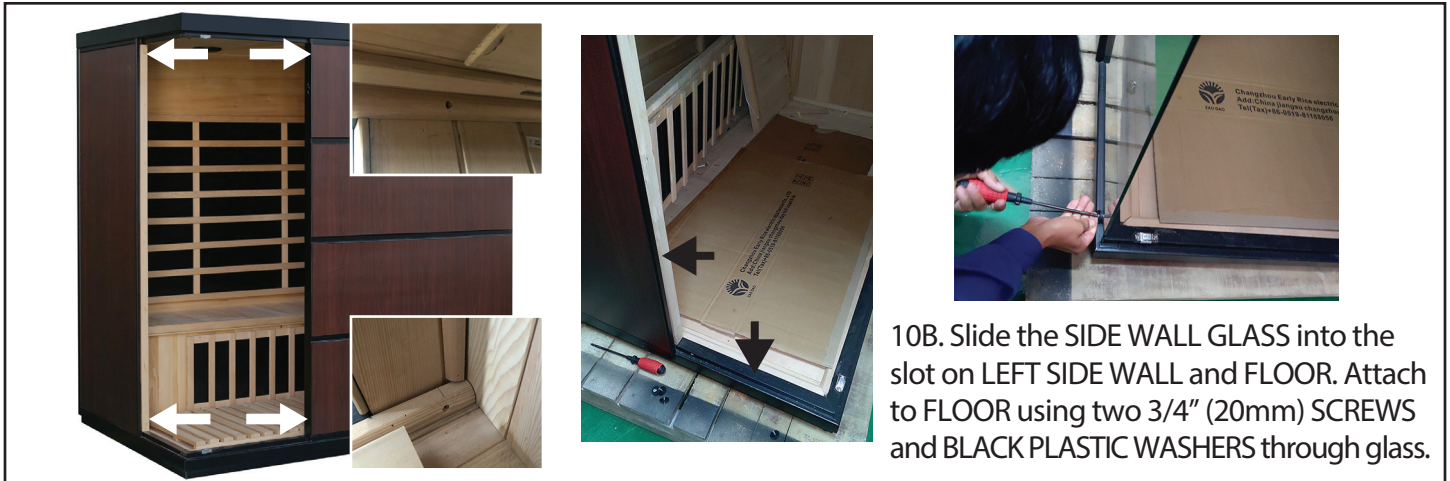


9. Connect the white MOOD LIGHTING bench plugs together. Make sure they click together tightly. Then place the BENCH SEAT with bottom back wood strip over board on BACK WALL PANEL. Use two 2" (50 mm) SCREWS to attach bench through pre-drilled holes.



ASSEMBLY INSTRUCTIONS (CONT.)

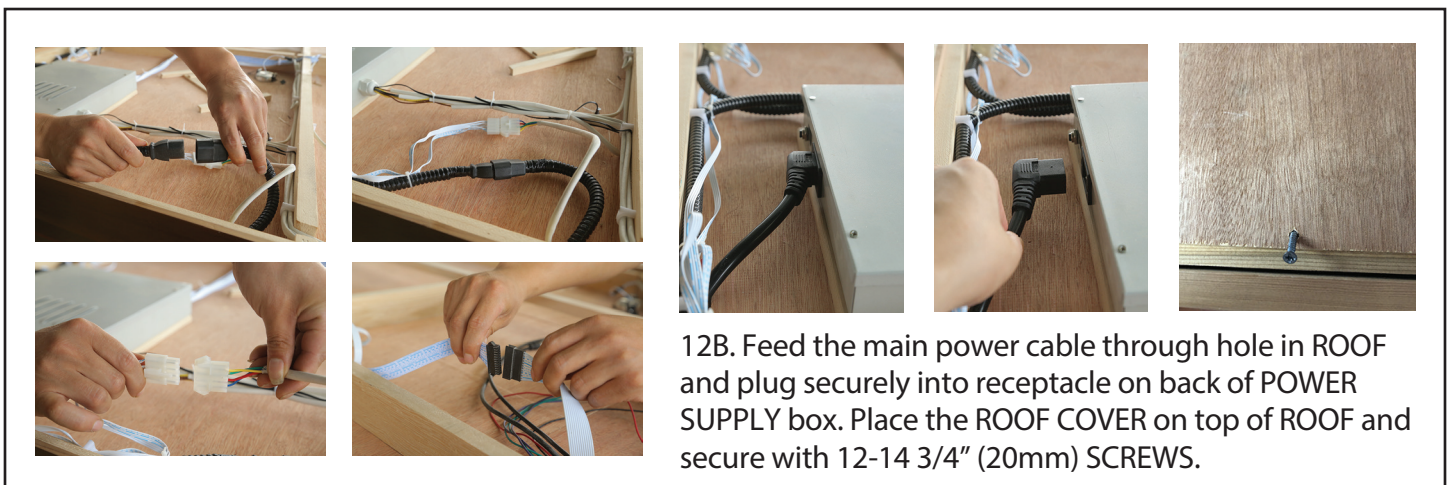
10A. Lift the ROOF above the sauna and place on top of walls, feeding the control panel and heater cables through the corresponding holes. Secure the ROOF and FLOOR, from interior, with four 1-1/2" (40mm) SCREWS, using pre-drilled holes, two at top of wall panels and two at bottom (location is indicated by arrows below).



11. Attach the SIDE WALL GLASS to ROOF using two 3/4" (20mm) SCREWS and BLACK PLASTIC WASHERS through glass. Snap four METAL CAPS onto four plastic washers just installed. Attach the GLASS DOOR HINGES to frame using six 1" (25mm) SCREWS. Use pre-drilled holes in frame, so door aligns properly.

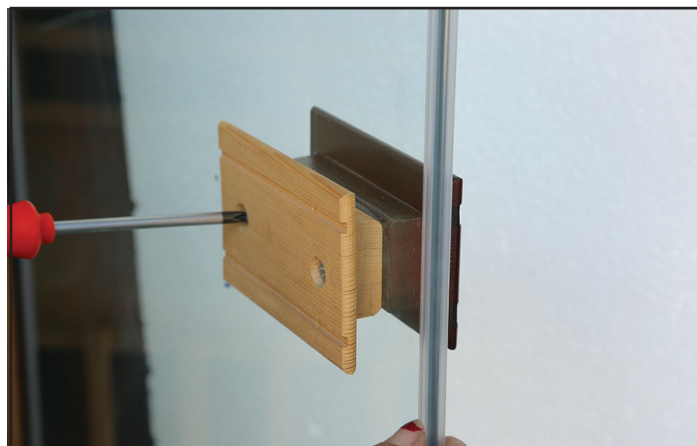


12. Connect the heater cable plugs, control panel wires, and mood lighting on the roof to the corresponding wire connections coming up through walls and control panel roof hole. Make sure all wires are mated and connected tightly.



ASSEMBLY INSTRUCTIONS (CONT.)

13. Attach the DOOR HANDLE to the GLASS DOOR by assembling together using two 1-1/2" (40mm) SCREWS as shown.



14. Remove the back cover of the OXYGEN IONIZER by turning it as indicated. Unwrap and install the fragrance patch, then reattach the back cover. Attach the OXYGEN IONIZER in the designated position with two 5/8" (16mm) SCREWS. Plug the power cable into the OXYGEN IONIZER as shown.



15. Attach the DOUBLE TOWEL HOOK with two 5/8" (16mm) SCREWS. *Note: attaching hook is optional, but if you do, consider the position carefully before driving any screws into the sauna interior.*

16. Plug the main power cable into a dedicated outlet.

Note: No other appliances should share the same electrical outlet or circuit with this sauna.

CONGRATULATIONS!

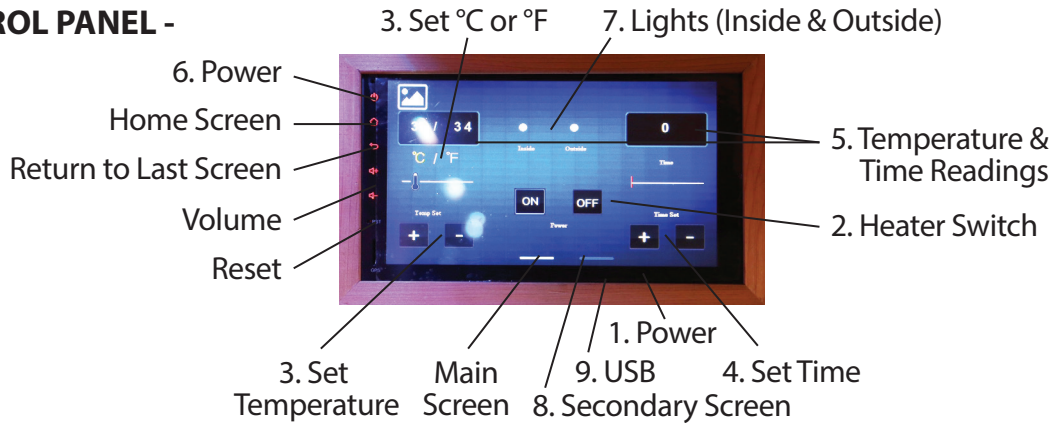
The assembly of your sauna is now complete.

Please review the Operation Instructions and Health & Safety warnings before using your sauna.

To ensure years of trouble-free use, follow the Cleaning & Maintenance guidelines carefully.

OPERATION INSTRUCTIONS

SAUNA CONTROL PANEL - MAIN SCREEN



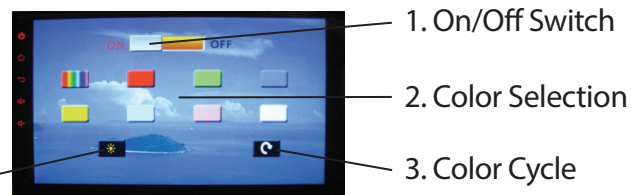
1. Press POWER (bottom right button) to turn ON Control Panel. This will open Main Screen.
2. Press center Heater Switch to turn Sauna Heater Panels ON or OFF .
3. Select °C or °F and set the desired TEMPERATURE with the (+) and (-) buttons.
4. Set the desired TIME with the (+) and (-) buttons.
5. When the TIME reaches 00, the heaters will turn OFF automatically.
6. After your sauna session, press POWER (top left on screen) to turn OFF the sauna.
7. Press INSIDE or OUTSIDE to turn ON or OFF the corresponding light.
8. Use bottom right button to get to SECOND SCREEN for music and color therapy light controls.

SECONDARY SCREEN - Use button to select function

COLOR THERAPY CONTROL PANEL

(use LED COLOR button to reach controls)

1. Press ON or OFF in top white bar.
2. Press cycled color, or individual color desired, using color buttons.
3. Use dimer switch to control brightness.
4. Cycle switch can be used to go through colors and select.



TUNER - Use buttons to select AM and FM radio signal (FM1, FM2, FM3, AM1 or AM2), scroll through channels (<>), or auto seek (AMS). Channels can be saved in P1- P6.

BLUETOOTH - Use touch controls to select and play music once connected to source.

9. **USB** - Can be used with thumb drive **only**. Will **NOT** activate with any other input. Best to use Bluetooth for music.

CALENDAR - Use arrow buttons on right side of screen to set date and time, then press SAVE.

INTERIOR MOOD LIGHTING (this is NOT Color Therapy Light, see above)

1. Use the remote control to make adjustments to interior light color and intensity.

STAR LIGHTS (this is NOT Color Therapy Light, see above)

1. Press larger black button on roof control to power on, adjust with smaller black button.

OXYGEN IONIZER

1. Press ION to release negatively charged ions to purify the air.
2. Press O3 to disinfect the air with ozone.



Interior Mood Lighting can be controlled by this remote ONLY, NOT control panel.

ENJOYING YOUR SAUNA

1. Prior to initial use, wipe down all interior surfaces of the sauna with a damp cloth.
2. Turn on the sauna and set temperature to 104° F for one hour to burn off any factory dust.
3. Always drink plenty of water before, during and after your sauna session to stay properly hydrated.
4. A normal sauna session should last 30 minutes or less.
5. Allow approximately 15 to 25 minutes for the sauna to warm up before entering.
6. Perspiration will begin within 15 to 25 minutes after entering the sauna.
7. Limit the use of lotions or oils on your body while using your sauna. These products can block your pores and limit perspiration, decreasing the effectiveness of your sauna session.
8. For spot treatment of a particular area, position that body part closer to the heater, allowing for deeper heating in that area.
9. During your sauna session, place towels on the bench seats and on the floor to absorb perspiration and maintain the cleanliness of your sauna.
10. Towel off excess perspiration during your sauna session to help your body perspire more freely.
11. Open the ceiling vent or the front door to allow fresh air into your sauna.
12. Allow your body to cool down following your sauna session, then rinse the perspiration off your body in a warm shower.

HEALTH & SAFETY WARNINGS

1. Review all instructions and warnings before operating your sauna. A sauna is not a toy. Serious injury may result from negligence, intentional misuse and failure to follow safety instructions.
2. **Hyperthermia Danger:** Hyperthermia occurs when the body absorbs more heat than it can dissipate. When the elevated body temperatures are sufficiently high, hyperthermia is a medical emergency and requires immediate treatment to prevent disability or death. It is very important not to allow your body's core temperature to rise above 103° F. Symptoms of hyperthermia include dizziness, lethargy, drowsiness and fainting. The effects of hyperthermia may include failure to perceive heat, failure to recognize the need to exit the sauna, unawareness of the impending health hazard, physical inability to exit the sauna and unconsciousness.
3. If you are feeling uncomfortable, faint or dizzy, exit the sauna immediately.
4. Do not exceed recommended time and temperature guidelines.
5. Do not touch or interfere with the temperature sensor on the control panel.
6. Do not touch or spray water on the heater elements.
7. Do not use the sauna while under the influence of drugs or alcohol.
8. Do not sleep inside the sauna.
9. Do not use the sauna immediately following strenuous exercise. Allow your body to cool down for 30 minutes before entering the sauna.
10. Pets should never be placed in the sauna.
11. Pregnant women, children under the age of 6, the elderly and infirm should not use the sauna.
12. Children over the age of 6 should always be supervised by an adult.
13. People with health problems including open wounds, fever, sunburn or dehydration should not use the sauna.
14. People suffering from obesity or with a history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using the sauna.
15. Consult a physician before using the sauna if you take any prescription medications.
16. Keep towels and combustible materials away from the heater elements.
17. Remove all towels and materials after your sauna session.
18. Never leave your sauna unattended while in use.
19. Always unplug the sauna and allow it to cool down before performing any cleaning or maintenance.
20. Always turn off and unplug the sauna when not in use.

CLEANING & MAINTENANCE

1. Always unplug the sauna and allow it to cool down before performing any cleaning or maintenance.
2. Use furniture polish or furniture oil when cleaning the sauna exterior.
3. The sauna interior surfaces should only be wiped down with a damp cloth. Do NOT use chemicals, abrasive cleaners or solvents on the unfinished interior wood.
4. As with all natural wood products, variations in the color and the grain as well as irregularities such as knots and fine cracks may be present. These characteristics are a part of the natural beauty of the wood and should not be considered defective.

TROUBLESHOOTING GUIDE

WARNING!

- Always unplug the sauna and allow it to cool down before performing any maintenance.
- Repairs to the electrical components of the sauna should only be performed by a qualified service technician.
- Unauthorized repairs or alterations will void the manufacturer's warranty.

Problem **THERE IS NO POWER TO THE SAUNA**

- Solution**
1. Check that the Main Power Cable is plugged into the wall outlet.
 2. Check that the circuit breaker for the outlet has not tripped. If the breaker has tripped, check that the amperage of the breaker is appropriate for your sauna.
 3. Check all connections to the Power Supply Box.
 4. Check for damage to the Main Power Cable; replace, if necessary.
 5. Replace the Power Supply Box, if necessary.

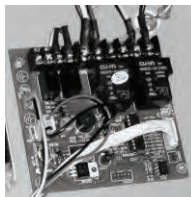


Problem **ONE HEATER DOES NOT WORK**

- Solution**
1. Check that all the connections are tight.
 2. Replace the Heater Element.

Problem **NONE OF THE HEATERS WORK**

- Solution**
1. Check that all connections are tight.
 2. Replace the Heater Circuit Board, if necessary.



TROUBLESHOOTING GUIDE (CONT.)

Problem THE CONTROL PANEL DOES NOT WORK

- Solution**
1. Check that all the connections are tight.
 2. If the numbers are scrambled or the buttons are unresponsive, replace the Control Panel.
 3. If the temperature indicator does not work or reads "--" or "EP", replace the Control Panel.



Problem THE LIGHTS ARE NOT WORKING

- Solution**
1. Check that all the connections are tight.
 2. If one light does not work, replace the light fixture. *Note: Do not touch the glass part of bulb with your fingers during installation.*
 3. If neither the lights nor the radio are working, replace the Power Supply Box.

Problem THE SPEAKERS ARE NOT WORKING

- Solution**
1. Check that the volume is not turned all the way down and that the fader control is set correctly.
 2. If only one speaker is working, check to see that the sound balance on the stereo is not set all the way to one side.
 3. Check that all the connections are tight.
 4. Replace the speaker, if necessary.

Problem THE COLOR THERAPY LIGHTS ARE NOT WORKING

- Solution**
1. Check that all the connections are tight.
 2. Replace the Color Therapy Light or Control Panel, if necessary.

REPLACEMENT PARTS

The following page list part numbers specific to your particular sauna model. In the event that you need replacement parts, use this guide to reference the part number. It is important to use only replacement parts specified by the manufacturer. The use of unauthorized substitutes may damage your sauna or cause electrical hazards resulting in injury or fire, and will void the warranty.

SAUNA USE DISCLAIMER

Always consult a health care provider who is knowledgeable in sauna use before using a sauna.

Saunas are powerful devices and monitoring your progress by a professional trained in sauna use is always advisable.

Variables of sauna therapy such as health condition of user, duration of sauna therapy, proper hydration, electrolyte and mineral balance and restoration must be properly considered and heeded before proceeding with sauna therapy.

Blue Wave products are not registered with the United States Food and Drug Administration (FDA) as a Medical Devices. Consult your licensed health care provider to see if our saunas are right for you. Blue Wave products and/or its partners, associates, etc. are not liable for the use of Blue Wave products nor any incidental or consequential damages. Under no circumstances shall Blue Wave products or any of its representatives be held liable for injury to any persons or damage to any property. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

The FDA requires us to inform you that this product is not intended to diagnose or treat any disease or medical problem and is not a substitute for regular medical care from a licensed health care provider.

NOTE: This manual covers assembly of two different sauna models. Please make sure you are looking at the Parts List (pages 15 & 16) for your particular model, if you need replacement parts. →

REPLACEMENT PARTS

Rev. 9/19

SA7008 3-PERSON SAUNA WITH 8 CARBON HEATERS

REF. #	DESCRIPTION	PART NUMBER	QTY.	CARTON
1	FRONT GLASS DOOR	SAP7023	1	A
2	RIGHT SIDE PANEL	SAP7024	1	B
3	FRONT RIGHT PANEL	SAP7025	1	B
4	BACK PANEL	SAP7026	1	A
5	LEFT SIDE PANEL	SAP7027	1	A
6	ROOF	SAP7028	1	C
7	ROOF COVER	SAP7029	1	C
8	FLOOR	SAP7030	1	C
9	FLOOR HEATER COVER	SAP7031	1	C
10	BENCH SEAT	SAP7032	1	A
11	BENCH SUPPORT WITH HEATER PANEL	SAP7033	1	C
12	DOOR HANDLE	SAP7034	1	C
13	TOWEL HOOK	SAP2460	1	C
14	BACKREST	SAP7035	2	C
15*	TOUCH SCREEN CONTROL PANEL	SAP7036	1	A
16*	MOOD LIGHTING	SAP7037	1 SET	C
17	MOOD LIGHTING REMOTE	SAP2816	1	C
18	OXYGEN IONIZER	SAP2409	1	C
19	2" (50MM) SCREW	SAP7038	2	C
19	1-1/2" (40MM) SCREW	SAP7038	12	C
19	1-1/8" (30MM) SCREW	SAP7038	2	C
19	1" (25MM) SCREW	SAP7038	6	C
19	3/4" (20MM) SCREW	SAP7038	16	C
19	5/8" (16MM) SCREW	SAP7038	2	C
19	BLACK PLASTIC WASHER & METAL CAP	SAP7038	4 SETS	C
20	SIDE WALL GLASS	SAP7039	1	A
21*	330W HEATER ELEMENT – LFT, RGT, FRNT & BACK WALLS	SAP2418	6	A
22*	225W HEATER ELEMENT – BENCH & FLOOR	SAP2421	2	C
24*	GLASS CLIP - METAL	SAP2537	2	A
25*	DOOR MAGNET	SAP25371	2	A
26*	DOOR HINGE	SAP24154	2	A
27A*	OUTER BUCKLE	SAP2607	3 PAIRS	A,B
27B*	INNER WALL CONNECTORS	SAP7040	3 PAIRS	A,B
28*	INTERIOR LIGHT FIXTURE	SAP2604	1	C
29*	COLOR THERAPY LIGHT	SAP24101	1	C
30*	VENTILATION COVER	SAP2817	1	C
31*	SPEAKER	SAP2416	2	C
32*	POWER SUPPLY BOX – 12.5A	SAP7022	1	C
33*	POWER SUPPLY RECEPTACLE	SAP24073	1	C
34*	HEATER CIRCUIT BOARD	SAP2826	1	C
35*	MAIN POWER CABLE	SAP2704	1	A
36*	25 AMP OVERCURRENT PROTECTOR	SAP2530	1	C
37*	ANTENNA	SAP7042	1	C
38*	THERMOSTAT WIRE	SAP25314	1	C
39*	WOODEN POWER CABLE COVER	SAP3128	1	A
40*	COLOR THERAPY CONTROL PANEL WIRE	SAP2532	1	C
41*	CONTROL PANEL WIRING HARNESS	SAP2822	1	A
42*	CONTROL PANEL FUSE	SAP2823	1	A
43*	CIRCUIT BOARD TO POWER SUPPLY BOX WIRE	SAP2824	1	C
44*	STAR LIGHT	SAP7043	1 SET	C
45*	STAR LIGHT CONTROL	SAP7044	1	C

* These items are pre-installed in your sauna

REPLACEMENT PARTS

Rev. 9/19

SA7009 4-PERSON SAUNA WITH 9 CARBON HEATERS

REF. #	DESCRIPTION	PART NUMBER	QTY.	CARTON
1	FRONT GLASS DOOR	SAP7023	1	A
2	RIGHT SIDE PANEL	SAP7045	1	B
3	FRONT RIGHT PANEL	SAP7046	1	B
4	BACK PANEL	SAP7047	1	A
5	LEFT SIDE PANEL	SAP7048	1	A
6	ROOF	SAP7049	1	C
7	ROOF COVER	SAP7050	1	C
8	FLOOR	SAP7051	1	C
9	FLOOR HEATER COVER	SAP7052	1	C
10	BENCH SEAT	SAP7053	1	A
11	BENCH SUPPORT WITH HEATER PANEL	SAP7054	1	C
12	DOOR HANDLE	SAP7034	1	C
13	TOWEL HOOK	SAP2460	1	C
14	BACKREST	SAP7035	2	C
15*	TOUCH SCREEN CONTROL PANEL	SAP7036	1	A
16*	MOOD LIGHTING	SAP7055	1 SET	C
17	MOOD LIGHTING REMOTE	SAP2816	1	C
18	OXYGEN IONIZER	SAP2409	1	C
19	2" (50MM) SCREW	SAP7038	2	C
19	1-1/2" (40MM) SCREW	SAP7038	12	C
19	1-1/8" (30MM) SCREW	SAP7038	2	C
19	1" (25MM) SCREW	SAP7038	6	C
19	3/4" (20MM) SCREW	SAP7038	16	C
19	5/8" (16MM) SCREW	SAP7038	2	C
19	BLACK PLASTIC WASHER & METAL CAP	SAP7038	4 SETS	C
20	SIDE WALL GLASS	SAP7039	1	A
21*	330W HEATER ELEMENT – LFT, RGT, FRNT & BACK WALLS	SAP2418	6	A
22*	225W HEATER ELEMENT – BENCH & FLOOR	SAP2421	2	C
23*	80W HEATER ELEMENT – FLOOR	SAP2420	1	C
24*	GLASS CLIP - METAL	SAP2537	2	A
25*	DOOR MAGNET	SAP25371	2	A
26*	DOOR HINGE	SAP24154	2	A
27A*	OUTER BUCKLE	SAP2607	3 PAIRS	A,B
27B*	INNER WALL CONNECTORS	SAP7040	3 PAIRS	A,B
28*	INTERIOR LIGHT FIXTURE	SAP2604	1	C
29*	COLOR THERAPY LIGHT	SAP24101	1	C
30*	VENTILATION COVER	SAP2817	1	C
31*	SPEAKER	SAP2416	2	C
32*	POWER SUPPLY BOX – 12.5A	SAP7022	1	C
33	POWER SUPPLY RECEPTACLE	SAP24073	1	C
34*	HEATER CIRCUIT BOARD	SAP2826	1	C
35*	MAIN POWER CABLE	SAP2704	1	A
36*	25 AMP OVERCURRENT PROTECTOR	SAP2530	1	C
37*	ANTENNA	SAP7042	1	C
38*	THERMOSTAT WIRE	SAP25314	1	C
39*	WOODEN POWER CABLE COVER	SAP3128	1	A
40*	COLOR THERAPY CONTROL PANEL WIRE	SAP2532	1	C
41*	CONTROL PANEL WIRING HARNESS	SAP2822	1	A
42*	CONTROL PANEL FUSE	SAP2823	1	A
43*	CIRCUIT BOARD TO POWER SUPPLY BOX WIRE	SAP2824	1	C
44*	STAR LIGHT	SAP7043	1 SET	C
45*	STAR LIGHT CONTROL	SAP7044	1	C

* These items are pre-installed in your sauna

SAUNA WARRANTY REGISTRATION CARD

1. This sauna has a 7-Year Limited Warranty against defects in materials and workmanship from date of purchase. To receive the warranty, the card below must be filled out completely and returned within thirty (30) days from date of purchase. This 7-Year Limited Warranty covers the wood structure*. Heating elements and all electronics are covered by a 5-Year Limited Warranty. The radio/CD player (if included with your sauna) is covered by a limited 1-Year Warranty. The light fixtures are covered for 90 days.
2. This product is intended to be utilized for **private, non-commercial use**. Blue Wave Products sauna must be used as directed in the Product Operation Manual. Utilization of **non**-Blue Wave replacement parts or repairs which are not done by or under the direction of Blue Wave Products, Inc. shall also void any warranties/guarantees, expressed or implied.
3. This warranty does **not** cover defects or damage due to improper installation, alteration, accident, installation of unauthorized parts or any other event beyond the control of the Blue Wave Products. Defects or damage resulting from misuse, abuse or negligence will void this warranty. This warranty does **not** cover scratching or damage that may result from normal usage.
4. Please notify Blue Wave Products in advance of any sauna warranty claim prior to shipping the sauna back. Contact our warranty claim department at warranty@splashnetxpress.com. This warranty becomes valid at time of purchase and terminates either by specified time frame listed above, owner transfer, or relocation.
5. This warranty is nontransferable and is expressly limited to the repair or replacement of the defective product. During the warranty period, Blue Wave Products shall repair or replace defective parts at no cost to the purchaser. Shipping charges and insurance are **not** covered and are the responsibility of the purchaser. Labor charges and related expenses for removal, installation or replacement of the product or components are **not** covered under this warranty.
6. If the warranty claim department determines that the item must be returned, it must be returned with freight prepaid and a receipt showing date of purchase, purchase price, and the dealer from which the sauna was purchased. **No warranty claim will be honored without a receipt.**
7. Warranty claims will only be resolved with the repair of the current product, or shipment of a replacement product or parts at the sole discretion of Blue Wave Products. NO REFUNDS will be given.
8. Blue Wave Products reserves the right to make substitutions to warranty claims if parts are unavailable or obsolete.
9. Blue Wave Products shall **not** be liable for loss of use of the product or other consequential or incidental costs, expenses or damages incurred by the consumer of any other use. The user assumes all risk of injury resulting from the use of this product.
10. Improper installation, misuse or damages resulting from acts of nature will render this warranty null and void.
11. This warranty is in lieu of all other warranties expressed or implied and no responsibility is assumed for future damage due to misuse. This sauna is intended for **INDOOR USE ONLY**– outdoor installation of the sauna **WILL VOID THE WARRANTY**. Additional actions that will void the warranty are: Use of lacquer or paints on any part of the sauna, placing sauna on non-approved surface, and outdoor applications.

**Surface cracks are NOT considered defects in material or workmanship, as they are normal characteristics of all wood. This includes minor cracks due to wood expansion and contraction. Note: since the wood used in construction has been kiln dried, a certain amount of expansion and contraction is expected in the wood within a sauna environment. Also, over time the sauna wood may darken or change color tones. This color change is considered normal aging and is not covered under warranty.*

To send in this warranty card:
Fill out below, detach and mail
to the following address:

BLUE WAVE PRODUCTS
1745 Wallace Ave. Suite B
St. Charles, IL 60174

For further warranty information
or inquiries, please call 800-759-0977

Detach Here

Detach Here

SAUNA WARRANTY REGISTRATION FORM

Date Purchased: ____/____/____

Name: _____

Address: _____

City/State/Zip: _____

Phone: () _____ Email: _____

Purchased from: _____

Item Number: _____ Purchase Price: _____