Square D/Schneider Electric Residential Product Limited Warranty

Retain for future use.

Standard Warranty

Schneider Electric warrants equipment manufactured by it and sold through authorized sales channels to be free from defects in materials and workmanship. The duration of the warranty is specified in Seller's technical library. The warranty starts from the date of invoice of the products. If the invoice date of the relevant products cannot be determined for any reason whatsoever, the warranty starts as of the manufacturing date code that is specified on each product, in which case the duration of the warranty as specified in Seller's technical library will be extended by 6 months. If within such period any such equipment shall be proved to Schneider Electric's satisfaction to be non-conforming, such equipment shall be repaired or replaced at Schneider Electric's option. This warranty shall not apply (a) to equipment not manufactured by Schneider Electric, (b) to equipment that has been repaired or altered by other than Schneider Electric so as, in its judgment, to affect the same adversely, or (c) to equipment that has been subjected to negligence, accident, or damage by circumstances beyond Schneider Electric's control, or improper operation, maintenance or storage, or to other than normal use or service. With respect to equipment not manufactured by Schneider Electric, the warranty obligations of Schneider Electric shall in all respects conform and be limited to the warranty actually extended to Schneider Electric by its supplier. Nonconforming products must be returned at Schneider Electric's expense for evaluation unless this is waived in writing. Replacement products may be new or reconditioned. The foregoing warranties do not cover reimbursement for labor, transportation, removal, installation, temporary power, or any other expenses that may be incurred in connection with repair or replacement. The repairing of, changes to, or replacement of the product or part of it during the warranty period shall in no case cause the product-warranty period to be extended. Warranty is voided on genuine Schneider Electric products if they are reconditioned. There is no warranty on counterfeit products.

Return of Equipment

No equipment may be returned without first obtaining Schneider Electric's written permission and a returned material identification tag. Returned equipment must be of current manufacture, in the original packaging, unused, undamaged and in saleable condition. Returned equipment must be securely packed to reach Schneider Electric without damage and labeled with the return authorization number. Any cost incurred by Schneider Electric to put equipment in first class condition will be charged to the Purchaser. Returns must originate from the original purchaser account number. Returns will be credited at the original price paid as indicated on the invoice or purchase order associated to the equipment being returned as provided by the Purchaser. If no invoice number or purchase order number is provided, then credit will be issued based on the into stock price in effect 12 months prior to date of return authorization and will also have an additional 25% processing fee applied.

Schneider Electric stocked equipment (which is defined as equipment stocked within Schneider Electric's Distribution Center) and non-stocked equipment, which are listed in the current product list as returnable and which are accepted for credit, not involving a Schneider Electric error, shall be assessed a restocking fee of 25% of the invoice price. Note Special Order and Custom equipment is not returnable. Each line item returned must have an extended line item value of $25.00 or greater. Schneider Electric shall bear the cost of returns resulting from Schneider Electric error, and method and route of return will be at the discretion of Schneider Electric. Costs incurred by failure to follow Schneider Electric direction will be borne by the Purchaser.