Frequently Asked Questions

Question	Answer
Can I use this fan indoors?	 Yes, all outdoor ceiling fans can be used indoors.
What length downrod can I use with this fan?	Most fans are compatible with a 48" downrod without the need to extend the wiring. The most important thing is that the downrod is 3/4" (.75") in diameter.
Can I use a remote control?	The 60" Altura is intended to be used in an outdoor setting, the remotes and receivers are wet rated, and therefore should not be used.
Can I install a light kit with this fan?	 Yes, however due to wiring limitations, the wall controller has to be set to high for the light kit to work properly.
Can I use a dimmer switch to control my fan?	NO, you should NEVER use a dimmer switch to control a ceiling fan. It will cause premature wear on the capacitors and the motor. It will also cause the fan to make noise, as the motor was intended to have a 120v AC power source at all times.
Can I use a different brand downrod with my Home Decorators Collection ceiling fan?	$\hfill \hfill Yes, any threaded 3/4" (.75") diameter downrod will work with your ceiling fan.$
What are the blades made of?	□ The blades of the 60 in. Altura ceiling fan are ABS plastic and are intended for outdoor use.
Can this fan be mounted on a sloped, angled, or vaulted ceiling?	Yes, this fan can be mounted on a sloped or angled celing, installation will require the purchase of an extension downrod and on a vaulted ceiling (steep angle) you will need to purchase a Westinghouse "Cathedral ceiling fan canopy kit" (it can be purchased from www. homedepot.com)
Why is my fan moving and not blowing air?	While the fan is on and moving, press the reverse function on the remote control. The blades should be moving in a clockwise direction and the blades on the right side of the fan should be traveling towards you.
Can I switch to the wood blades from a 68" Altura?	The 60" Altura fan is supplied with plastic blades that are moisture resistant. The wood blades from the other Altura models are not intended to be used in high moisture areas and will crack if used outdoors.
Can I use a universal light kit with this fan?	 Yes, however the universal light kit MUST be wet rated for outdoor use and the wall controller must be set to high speed to insure proper light operation.
How can I separately control the light and fan for my 60" outdoor Altura fan?	In order to have separate controls for the light and fan, you will need to hire an electrician and have them run a separate wire and switch to the light.