



## FEISS / MONTE CARLO FANS / SEA GULL LIGHTING / AMBIANCE WARRANTIES

### Lighting Fixture Warranty

Feiss / Monte Carlo Fan Co. / Sea Gull Lighting / Ambiance lighting fixtures, components, and electronic products, when properly installed and under normal conditions of use, are warranted to be free from defects in materials and workmanship for one year from date of sale. LED light sources are warranted for five years. ENERGY STAR® qualified products are warranted for three years.

Feiss / Monte Carlo Fan Co. / Sea Gull Lighting / Ambiance at their sole option will repair or replace, F.O.B. Factory, freight prepaid, any lighting product defective in materials or workmanship. Such replacement is the exclusive remedy against Feiss / Monte Carlo Fan Co. / Sea Gull Lighting / Ambiance should any of the products delivered prove defective. Invoices for labor charges and/or charge backs for labor will be denied unless prior written approval is given.

Any modification to a lighting product not made at the factory will void the products' safety listing (such as UL, ETL, etc. or other recognized laboratory) as well as the lighting warranty policy. Flood damage voids any and all warranty of lighting products.

FOR BREACH OF ANY WRITTEN EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, THE CONSUMER IS LIMITED EXCLUSIVELY TO THE REMEDIES PROVIDED IN THIS WARRANTY. IN NO EVENT SHALL FEISS / MONTE CARLO FAN CO. / SEA GULL LIGHTING / AMBIANCE BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL DAMAGES SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

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### Ceiling Fan Warranty

Sea Gull Lighting / Monte Carlo Fan Co. extend the following Limited Lifetime Warranty to the original user or consumer purchaser of this ceiling fan. To assure that this limited warranty is effective, please complete the questionnaire on the return portion of the warranty card and mail to Sea Gull Lighting's / Monte Carlo's Customer Service Center within ten (10) days from the date of purchase to activate warranty coverage.

**This Limited Lifetime Warranty includes motor and motor-related parts only, which will be replaced or repaired as determined by Sea Gull Lighting / Monte Carlo Fan Co. during the period in which this warranty is in effect, as further defined below.** For plated finishes, wood blades and switches, the warranty period is ninety (90) days. Glass globes and light bulbs are not covered by this warranty, but will be replaced if found broken at time of purchase. If parts

should fail within the warranty period due to a defect in materials or workmanship, we will repair or replace the parts free of charge when the parts and labor are provided by our service center.

If the original user or consumer purchaser ceases to own the fan, this warranty and any other implied warranty will be voided.

No warranty, expressed or implied, including but not limited to any warranty of fitness for a particular purpose is made in respect to light fixture, glassware, light bulbs, or the finish on any metal or wooden portion of the fan.

This warranty is in lieu of all other express or implied warranties. The duration of any implied warranty, including but not limited to any implied warranty of merchantability of fitness for a particular purpose, in respect to any ceiling fan motor parts or accessories is expressly limited to the period of the express warranty set forth above for such motor, parts, or accessories.

This warranty is voided if your fan is not purchased from an authorized dealer and installed in the United States or Canada.

This warranty does not apply and is voided in case of improper installation, failure or supporting devices not supplied, such as original mounting hardware, neglect, accident, misuse, exposure to extremes of heat or humidity, or as a result of modification to the original product. **All costs of removal and reinstallation of the fan are the expressed responsibility of the original user / purchaser.**

Sea Gull Lighting / Monte Carlo Fan Co. reserves the right to modify or discontinue any product at any time and will supply equal or similar parts and/or product in the event of replacement. Repair, replacement or service to the fan motor, parts, or accessories should be secured by immediately contacting our Customer Service Department at 1-800-519-4092 (weekdays between 8:00am – 5:00pm central time). Most problems can be handled by one of our customer service representatives over the telephone.

In those cases where factory repair or replacement is required, arrangements must be made with an authorized customer service representative prior to return. Under no circumstances should a product be returned without our prior authorization, and then only upon the issuance of a returned goods authorization number. To avoid damage in transit, all products should be returned in the original shipping carton, as Sea Gull Lighting / Monte Carlo will not be responsible for any such damage. Authorized returns of defective motor, parts or accessories should be shipped freight and insurance charged prepaid to Sea Gull Lighting / Monte Carlo Fan Co.

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