

# User's Guide

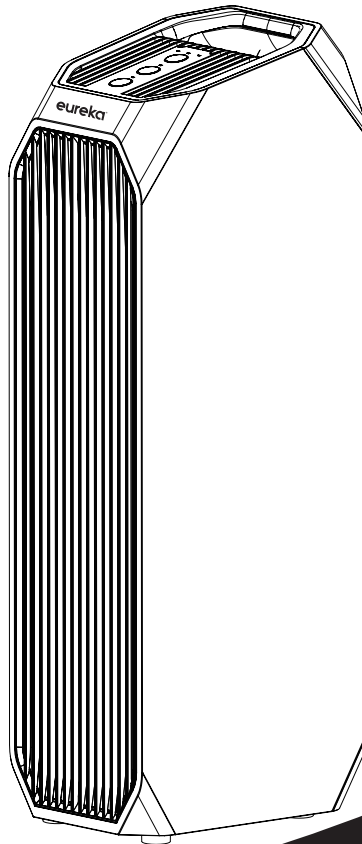
*Thank you for purchasing your new Eureka Air Purifier!*

## Important instructions

For easy assembly, please take a few moments to read this user's guide.

If you have questions about your new air purifier, please contact our customer service HELPLINE at 1-855-238-5610.

*We're here to help!*



Filter Replacement:  
NEA-F1, NAE-C1  
To Order Visit  
[Amazon.com](https://www.amazon.com)

[www.eureka.com](https://www.eureka.com)

**eureka®**





## Important Safety Instructions

- To reduce the risk of electric shock, this equipment has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact qualified personnel to install the proper outlet. Do not alter the plug in any way.
- Skin or eye damage may result from directly viewing the light produced by the lamp in this apparatus. Always disconnect power before relamping or servicing. Never replace the UV lamp without authorized technician!
- **WARNING:** To Reduce The Risk Of Fire Or Electric Shock, Do Not Use This Fan With Any Solid-State Speed Control Device.

**READ AND SAVE THESE INSTRUCTIONS**

# Statement

This product meets the relevant requirements of AHAM, ETL and Energy Star.

With the technological innovation and improvement of the product, the product manual contents of the same model as this product may be changed, and the updated part will not further notify.

All the illustrations shown in this manual are based on the appearance of the standard model purifier.

They are for illustrative purposes only. The actual appearance of the purifier is subject to the purchased product.

Due to product improvement, some of the parameters may be changed. The changed parameters have no retroactive effect on this product. Please refer to the product nameplate parameters.

If there is any change in the content of this manual, our company will make announcement through the official website of the company without further notice one by one, and unless otherwise stated in the notice of announcement, the content of the change shall not be retroactive to this product in principle.

The right to explain the relevant provisions of this manual belongs to eureka.

## Notes

### Maintenance

- Must be repaired by professionals
- When moving, cleaning or disassembling the purifier, it must be stopped and disconnected from the power supply
- It is forbidden to replace the power cord without authorization. If the power cord is damaged, it must be replaced by a professional of its manufacturer, maintenance department or similar department in order to avoid danger.
- Filter needs to be replaced regularly. To change the Filter, please contact the qualified service provider authorized by our local company.

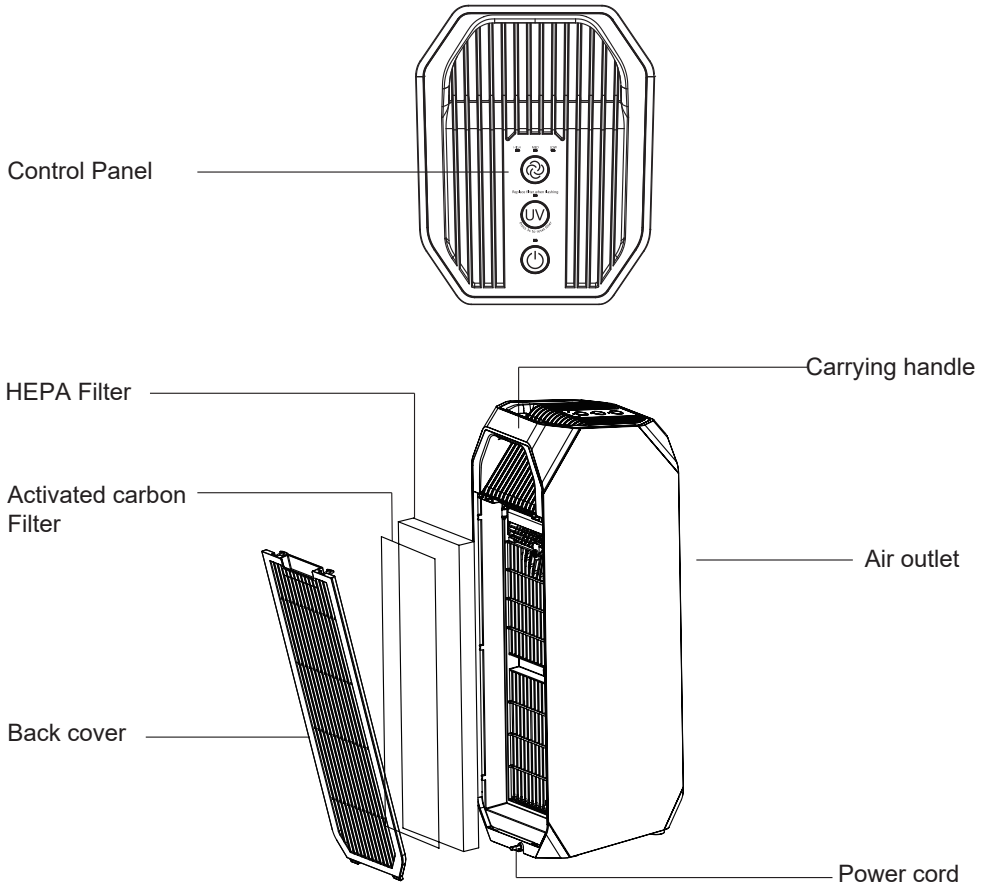
### Use

- Do not operate with wet hands
- Do not press hard on the top control panel of the machine
- Do not place items on the top of the machine
- Do not insert foreign objects into the air inlet and outlet

### Use Restrictions

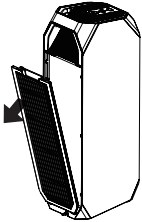
- Prohibit the storage of flammable and explosive gases at the place where the purifier is used
- Avoid long-term direct sunlight
- It is forbidden to use in places such as bathrooms where moisture is heavy and water is easy to pour.
- Do not place this machine on a slope or other uneven places
- Do not use this machine in a oil-smoke environment, such as kitchens.
- Do not use this machine outdoors

# | Product Parts

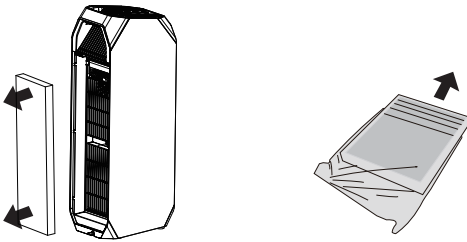


# | Installation

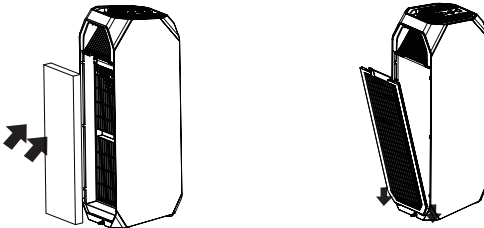
**1** Take off the back cover.



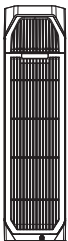
**2** Remove the filter and the protective covering on the filter.



**3** Inset the filter into the unit and consult the filter for correct installation direction.



**4** Reattach the back cover of the unit.



# | Operating Instructions



## **Purification volume button**

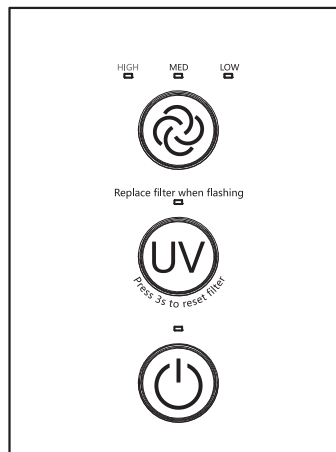
Press the speed button to select different cleaning levels



## **On/off button**

Press the Power On / Off button to activate your air purifier

This product will default to the last working gear each time you turn on the machine.



Control and Status Display Panel



## **UV button**

To activate the UV function press the UV button

The UV lamp can be visually displayed by blue light when it is working

The blue light on the UV button will flash continuously indicating that it is time to replace the filter.

After the filter replacement is completed, push and hold the UV button for 3 seconds to reset filter change indicator.

## **Filter cleaning and replacement**

Cleaning:

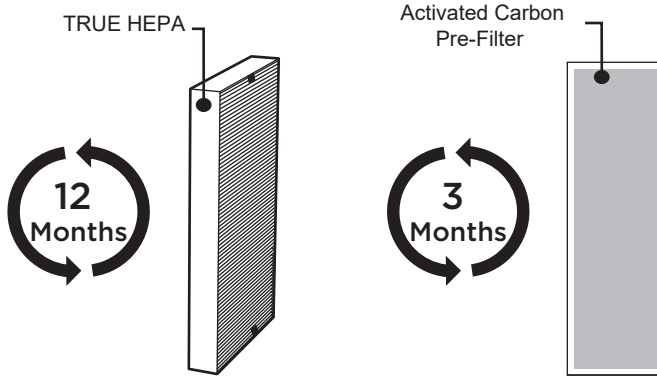
- It is recommended to clean the filter twice a week with soft brush or household vacuum cleaner.
- Do not use water to wash the filter.

Filter replacement:

- Reference to Installation
- After the filter replacement is completed, push and hold the UV button for 3 seconds to reset filter change indicator.

# Operating Instructions

## Filter life time



\*Filter life depends on many factors. Our recommended replacement timing is a guide only and can be longer or shorter depending upon your environment.

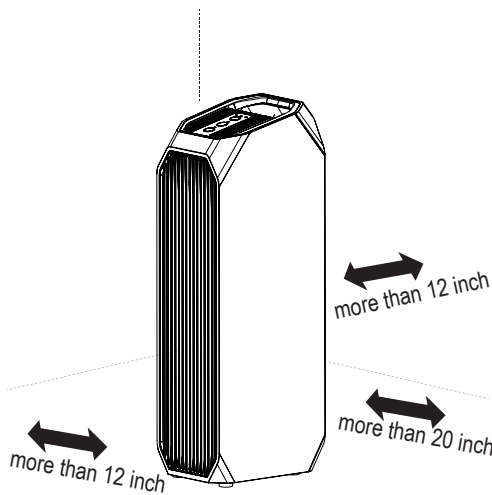


### **WARNING: RISK OF ELECTRIC SHOCK**

These servicing instructions are for use by qualified personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so!

## Correct placement

In order to achieve better cleaning effect and avoid the influence of metal shielding effect on communication, please ensure that the air purifier is more than 12 inch away from the wall and other obstructions when using it, and maintain a distance of more than 20 inch from the metal/appliance.





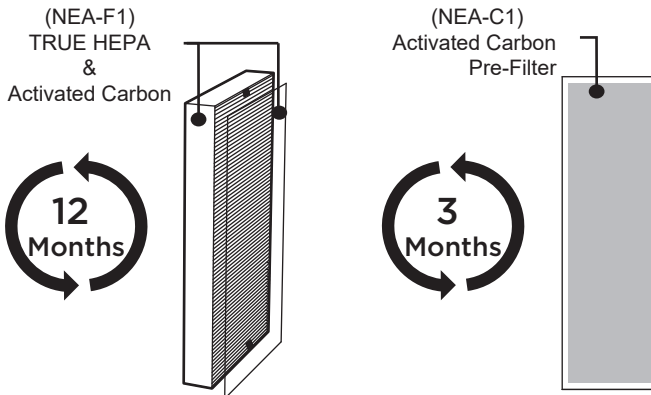
## Technical Parameters

1. The performance parameters in the table are measured before delivery and are for reference only.
2. Due to product improvement, the following parameters may be changed and shall refer to the product nameplate parameters.
3. The applicable area is according to the theoretical value calculated by  $1.55 \times \text{CADR}$  particulate matter; with the use of different environments or outdoor pollution and other factors, the applicable area will also change.
4. Purifying principle: The air purifier blows air into the machine and filters the air through the built-in filter core. It can mainly play the role of filtering dust (such as PM2.5), formaldehyde, odor, sterilization and others.

Model	NEA120-NEA129
AHAM verifide CADR (CFM)	Smoke 143, Dust 145, Pollen 228
Rated voltage (V-)	120
Rated frequency (Hz)	60
Rated power (W)	58
Noise [dB(A)]	32-52

\*AHAM Report Number: 180411011GZU-001

## Replacement Parts



To Order Visit [Amazon.com](https://www.amazon.com)

# | Troubleshooting Guide

Before you ask for maintenance, please check according to the table below.

Problems encountered	Reasons	Solutions
Purifier cannot run	<ul style="list-style-type: none"> <li>- It is possible that the power cord is not plugged or poor contact with power cord</li> <li>- May not turn on the power switch</li> <li>- It is possible that the filter is not installed in place and safety switch is not triggered</li> </ul>	<ul style="list-style-type: none"> <li>- Please connect power and make good contact</li> <li>- Please turn on the power switch</li> <li>- Please properly install the filter and buckle the back cover(reference to page 4)</li> </ul>
The effect is bad to eliminate smoke and odor	<ul style="list-style-type: none"> <li>- It is possible that the filter assembly is not installed well</li> <li>- It is possible that the filter assembly has reached the end of life</li> <li>- It is possible that the air inlet is blocked by foreign matter</li> </ul>	<ul style="list-style-type: none"> <li>- Please properly install the filter assembly</li> <li>- Please replace the new filter assembly</li> <li>- Please remove foreign matter from the air inlet</li> </ul>
Filter cleaning light does not extinguish	<ul style="list-style-type: none"> <li>- It may be that the "UV" button is not long pressed for 3 seconds after the filter assembly is replaced.</li> </ul>	<ul style="list-style-type: none"> <li>- After cleaning the filter assembly, long press the "UV" button for 3 seconds</li> </ul>
It is hard to eliminate the odor and smoke	<ul style="list-style-type: none"> <li>- It may be that the filter assembly is also wrapped in a packaging bag</li> </ul>	<ul style="list-style-type: none"> <li>- Please remove the packaging bag outside the filter assembly</li> </ul>

Please send it to repair in case of the following:

1. If the operation is abnormal or the machine does not operate, and the above method is invalid;
2. Substances or water from the outside have entered and abnormal operation has occurred.

# The Eureka three-year limited warranty

Midea America Corp. ("Eureka"), subject to the terms and conditions herein, warrants this air purifier to be free from defects in material and workmanship for a term of five years from the date of original purchase when used in accordance with the Eureka operating and maintenance instructions and under normal household usage. This warranty is granted only to the original purchaser and members of immediate household, and is applicable only to original purchases from Eureka authorized resellers.

## What Eureka will do:

Eureka will, at its option, repair or replace a defective air purifier or air purifier part that is covered by this warranty. Repairs may be performed using new or refurbished parts that meet or exceed elects to replace the air purifier, the replacement may be a reconditioned unit. Depending on availability of products, Eureka reserves the right to provide you with a replacement product that is the same or similar, or substitute equivalent of the original product. As a matter of warranty policy, Eureka will not refund the consumer's purchase price.

## This warranty does not cover:

- Damages or malfunctions resulting from: improper or unreasonable use or maintenance, abuse, negligence, failure to follow instructions contained in any written materials that accompany the product, deterioration by reason of excess moisture, corrosive atmosphere, lightning, power surges, connections to improper voltage supply, unauthorized alteration, or other external causes such as extremes in temperature or humidity, modifications, scratches or discoloration, accidents, misuse, or acts of God. This warranty also does not cover damage resulting from repair or attempted repair by anyone other than Eureka or an authorized Eureka Warranty Station. This warranty is not applicable to any product that has been altered or on which the serial number has been defaced, modified or removed. Altering, erasing, or forging any proof-of-purchase documents voids any applicable product warranty.

## Obtaining warranty service:

To obtain warranty service you must contact the Eureka Service Team, toll free, at 1-855-238-5610 or email [eureka@speedymail.com](mailto:eureka@speedymail.com), to discuss the warranty claim and procedures to be followed. All warranty claims must include submission of proof-of-purchase documentation. For additional information, you may also visit [www.eureka.com](http://www.eureka.com).

## Shipping charges:

You will be responsible for any initial shipping and insurance charges if the defective product(s) must be shipped for warranty service or warranty evaluation; however, Eureka or a Eureka Authorized Warranty Station will pay the return shipping charges if repairs are covered by the warranty. When returning parts for repair, you must include the model, type and serial number located on the rating plate. If any product submitted for warranty service is found to be ineligible, an estimate of repair cost will be furnished and the repair performed only if requested by the owner and upon receipt of payment or acceptable arrangements for payment.

## Further limitations and exclusions:

Any warranty that may be implied in connection with your purchase or use of the air purifier, including any warranty of Merchantability or any warranty of Fitness For A Particular Purpose is limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Your relief for the breach of this warranty is limited to the relief expressly provided above. In no event shall the manufacturer be liable for any consequential or incidental damages you may incur in connection with your purchase or use of the air purifier. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights. You may also have other rights, which may vary by state.

**Midea America Corp.**  
**200 Rivers Edge Drive**  
**Medford, MA. 02155**  
**USA**

