



Sprite Industries, Inc
1791 Railroad St, Corona, CA 92880
Phone: 951-735-1015 Fax: 951-735-1016
email: info@spritewater.com
www.spritewater.com

Consumer Product Limited Warranty Policy

Sprite Industries warrants the shower filter housing only (not the cartridge) to be free of defects for a period of one (1) year when used under normal operating conditions. At the time of purchase, it is the owner's responsibility to complete the product warranty information and submit to Sprite Industries. To keep proof of purchase of the unit and all replacement cartridge(s) and to demonstrate that proper cartridge replacement and filter maintenance was performed as specified in the owner's instructions.

The provisions of this warranty shall not apply to any product that has been submitted to: Abuse, neglect, over-tightening, lack of or improper periodic filter replacement, repaired or altered by anyone other than an authorized Sprite Industries service representative, and will VOID the warranty in its entirety.

This is exclusive remedy and liability for consequential damages. There are no other warranties, expressed or implied, limited to the extent permitted by law.

Consumers may return merchandise to *Sprite Industries Inc.* for repair or replacement only.

1. **Merchandise Return Authorization number (MRA #)** will be extended for every return request by phoning (951) 735-1015 and should appear on the outside of the returned shipping carton.
2. Transportation charges on units submitted for repair or replacement under warranty are to be prepaid by the consumer and sent to:
Sprite Industries, Inc
RMA # _____
1791 Railroad St
Corona, CA 92880
3. The customer must provide their current return address and telephone number for processing.
4. Valid proof of purchase must accompany the return.
 - a. Copy of Sales Receipt from original place of purchase
 - b. Copy of Warranty Card (receipt or internet confirmation)
 - c. Copy of all cartridge replacements
5. Sprite Industries will notify the consumer in writing, should the customer's return for repair or replacement not be covered under the expressed warranty period.
 - a. A detailed explanation will state the company's position for denying warranty repair or replacement
 - i. Customer Abuse
 - ii. Missing Parts
 - iii. Damaged in Transit
 - iv. Product too old. Out of warranty period.
 - b. Customer will be notified with an estimate to repair units not covered under warranty.