

Frequently Asked Questions: BENTLEY Ceiling Fan

Question	Answer
Do I need to register my ceiling fan for warranty?	<ul style="list-style-type: none"><li data-bbox="553 226 1495 317">□ No. Since the ceiling fan is a Home Depot exclusive product, you do not need to register for warranty. The proof of purchase (receipt) should be kept if you need to claim for warranty in the future.
Can I use a longer/shorter down rod for this unit?	<ul style="list-style-type: none"><li data-bbox="553 346 1487 506">□ The unit comes with the shortest down rod at 4.5". You cannot use a down rod shorter than this to ensure proper operation. The unit has 54" lead wire, which means you can use a longer down rod up to 48" without extending the wires. You can purchase universal down rod with 3/4" diameter online at www.homedepot.com.
Can I mount the ceiling fan on a sloped ceiling?	<ul style="list-style-type: none"><li data-bbox="553 535 1450 590">□ No. The unit cannot be mounted on a sloped ceiling due to its oscillation function.
Can I change the angle of oscillation?	<ul style="list-style-type: none"><li data-bbox="553 630 643 653">□ No.
Should this fan oscillate on high speed only or on all speeds?	<ul style="list-style-type: none"><li data-bbox="553 724 1487 814">□ The ceiling fan oscillates on all speeds. If your ceiling fan can only oscillate on high speed, please check the wiring. The wiring instruction can be found in the Use and Care Manual.
Can I mount the fan on a wall?	<ul style="list-style-type: none"><li data-bbox="553 844 1438 934">□ No. The unit cannot be mounted on a wall. It can only be mounted on a ceiling. You can find Wall Bentley fans online at www.homedepot.com searching for 'Wall Bentley'.