

# Care & Cleaning

## **USER INSTRUCTIONS**

1. Any repairs to this appliance should be carried out by qualified personnel who is experienced with electricity. If repairs are needed, please seek professional help when installing replacement parts.
2. Under no circumstances should this appliance be modified. Parts having to be removed for servicing must be replaced with original "OEM" (original equipment manufacturer) parts only. Warranty is null and void if modifications are made. Please see "Warranty" section of this manual for further information.
3. Please unplug this electric fireplace heater when not in use. Do not leave unsupervised.
4. This electric fireplace heater is to be cleaned with a damp cloth or mild cleaner safe on plastics only. Do not use abrasive solvents or cleaners that would harm the surface.
5. Dust your unit with a lint-free non-abrasive cloth or other household duster.
6. Tempered glass can be cleaned with glass cleaner with a non-abrasive cloth.
7. Do not apply excess force to glass when cleaning to prevent risk of cracking or damage.
8. Immediately dry your electric fireplace heater after cleaning.
9. The motors used to create the realistic flames (only on some SKUs) require no additional oiling or lubrication for its lifetime.

**IMPORTANT:** Always unplug the power cord before cleaning the unit.

## **GENERAL INSTRUCTIONS**

- \* Unpack the heater carefully and retain the packaging for future use. The original packaging may be needed for returns and warranty purposes.
- \* Before connecting the heater check that the supply voltage is the same as that stated on the heater.