

Our 1 Year Guarantee

All our products are guaranteed against mechanical and electrical defects for 12 months from the date of purchase. In the event of a guarantee claim, please first contact the place of purchase with proof of purchase. Please quote the model number in all correspondence.

During the guarantee period, The Daylight Company will replace the product or supply a spare part free of charge provided the fault was not caused by misuse, improper handling, negligence, normal wear and tear, accidental damage, or by any modifications made by the purchaser. Returned products damaged by poor packaging are the responsibility of the sender. The guarantee does not cover consumables such as bulbs, tubes or batteries. This guarantee does not affect your statutory rights.

Please do not return any products to us without prior authorization from our customer service department.