

FREQUENTLY ASKED QUESTIONS

Will the BOND work if I do not have a remote control for my ceiling fan?

You need your remote control in order to program the BOND.

Can I use the BOND to dim the lights on my ceiling fan?

Yes. If your remote control has a dimmer feature then the BOND will allow you to dim the light on your ceiling fan.

Does the BOND need to be connected to Wi-Fi in order to work with my fan?

Yes, BOND needs to be connected to Wi-Fi network in order to operate your fan remotely.

Will the BOND control a ceiling fan on the second floor of my home if placed at the first floor?

One BOND can control up to 6 devices within an area of 2,500 square ft. including homes with multiple floors or levels. The range of the BOND also depends on the type of materials used for the wall construction. Our coverage estimate is based on standard dry wall materials.

FAQ

Can the BOND control IR remotes in addition to RF remotes?

Yes, the BOND can record IR remotes AND RF remotes.

How can I know if the BOND would control the ceiling fan I already have?

The BOND is designed to learn and control ANY type of ceiling fan remote control.

I do not have a ceiling fan remote - is there a recommended KIT I should buy that works better with BOND?

Yes, here are two examples:

Hampton Bay Universal 3-Speed Ceiling Fan Remote Control-205846353

Hampton Bay Universal Wall 3-Speed Dim Remote Control-205846346

Will the BOND control my garage door, fireplace, motorized shades, or A/C?

The BOND hardware is capable of controlling all these devices they are not yet supported in our software app.