



Warranty:

What the warranty covers?

- ✓ Glass impurity not caused during delivery transit or impact with other objects
- ✓ Unsecure frame joint not caused in delivery transit
- ✓ Installing product against posted recommendations voids warranty
- ✓ Frame defects such as chipping, warping, and fading of color not caused by chemicals cleaning of product, incorrect installation or relocating of product

What is the period of coverage?

- ✓ All Rayne Mirror products have a lifetime warranty and begin after retailer's warranty or return policy expires

What will Rayne Mirrors do to Correct Product defects?

- ✓ Rayne Mirrors will offer to repair product or if unrepairable be replaced by a new product
- ✓ Rayne Mirrors will not refund price at time of purchase or listed price at the time of the claim
- ✓ If product is no longer offered by Rayne Mirrors and item in question cannot be repaired then customer has the option to select an item that is equal or lesser in value or pay the difference of a higher priced item

How the customer can file a claim?

- ✓ Customers can submit a claim to contact@raynemirrors.com
- ✓ Customer Service can be reached at 573-325-1344 to file over the phone.
- ✓ Please have photos of defect and original purchase information available to complete claim.